

Good Shepherd Christian Academy Grievance Policy

The objective of this policy is to establish biblical guidelines for the resolution of disputes and grievances in the operation of Good Shepherd Christian Academy. These guidelines are to be followed whenever there is a dispute or grievance concerning any aspect of Good Shepherd Christian Academy's operations, between any two parties connected in a direct way to the school. This includes students, parents, staff, volunteers, administration and Committee.

If your brother sins against you, go and show him his fault, just between the two of you. If he listens to you, you have won your brother over. But if he will not listen, take one or two others along, so that 'every matter may be established by the testimony of two or three witnesses. If he refuses to listen to them, tell it to the church; and if he refuses to listen even to the church, treat him as you would a pagan or a tax collector. (Matthew 18:15-17)

Students/parents to teachers:

1. Concerns about the classroom should first be presented to the teacher by the parents, or if the student is mature enough, by the student themselves. If the student presents the concern, a respectful demeanor is required at all times.
2. If the problem is not resolved, the parents or student may bring the concern to the Administrator. If the student brings the concern, they must have permission from their parents to do so.
3. If the problem is still not resolved, the parents should submit a request for a hearing, in writing, to the Good Shepherd Christian Academy School Committee Chairperson.

Parents/patrons to administrator:

1. If parents or patrons have a grievance or dispute about the general operation of the school (apart from the operation of the classrooms), they should express their concerns to the Administrator.
2. If the problem is still not resolved, the parents should submit a request for a hearing, in writing, to the Good Shepherd Christian Academy School Committee Chairperson.
4. This procedure applies to Board members who are acting in their capacity as parents/patrons, and not as representatives of the Board.
5. This procedure applies to all faculty members who are acting in their capacity as parents/patrons, and not as representatives of the school.